

Ben Adams

Dacula, GA 30019
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Portals & Collaboration

SharePoint Infrastructure Architect / Office 365 Architect / Azure Cloud Architect

10+ years of IT experience including experience in project planning and implementation. Proven areas of expertise include:

- Budget Management
- Business Continuity
- Cloud Architecture
- Cost Containment
- Customer Service
- Disaster Recovery
- Infrastructure Design
- Office 365 Implementation
- Project Coordination
- Process Improvement
- Records Management
- Six Sigma
- SOX Adoption
- Technical Writing
- Technical Training

TECHNOLOGIES

- Asterisk PBX
- Azure Infrastructure
- Basic PowerShell Scripting
- ControlPoint (Metalogix)
- Cireson Web Portal
- MS Directory Services
- MS DNS
- MS DPM
- MS Expression Web
- MS Infopath 2010 - 2013
- MS Lync Server 2013
- MS Office 2003 – 2013
- MS Project 2007 – 2010
- MS Project Server 2010/2013
- MS Service Manager
- MS SharePoint 2010
- MS SharePoint 2013
- MS SQL 2005 2012
- MS SSRS 2005 - 2012
- Quest LiteSpeed
- System Center Orchestrator

PROFESSIONAL EXPERIENCE

SharePoint Infrastructure Architect & Team Lead

December 2013 – Present

Voya Investment Management ■ Atlanta, GA

Lead dynamic team of on-shore and off-shore resources to provide enterprise-class architecture as well as supporting Service Manager, Team Foundation Server, and SharePoint. Designed a highly available SharePoint 2013. Migrated SharePoint 2007 to SharePoint 2013 using Metalogix Content Matrix. Installed Metalogix Diagnostic Manger for monitoring in conjunction with System Center Operations Manager. Conducted Windows Updates for environment through System Center Orchestrator. Used PowerShell to automate routine tasks within the environment. Supported Service Manager 2012 while re-orchestrating new processes for process efficiency. Team lead of Tier 1 support resources. Team lead of Mobility project. Architect & design complex Nintex workflows. Reviewed all Architecture infrastructure designs.

Notable Accomplishments

- Migrated 250 Site Collections from SharePoint 2007 to SharePoint 2013
- Architected Single-Sign-On solution using Ping Identity
- Developed automated health-check scripts for SharePoint, Service Manager, and TFS with System Center Orchestrator
- Promoted 3 times in 3 years. (Architect II, Team Lead, AVP)

Interim Director of Infrastructure

July 2013 – December 2013

DesertedRoad ■ Cumming, GA

As Director of Infrastructure, I managed a dynamic team of infrastructure resources who specialize in SharePoint, Active Directory, Exchange, Dynamics, SQL, and Office 365. I also continue to teach Microsoft technologies as a Microsoft Certified Trainer as well as Architecting advanced SharePoint solutions and providing technical over-site on infrastructure projects. Taught and developed PowerShell scripts for clients.

Senior Consultant

Intellinet ■ Atlanta, GA

July 2012 – July 2013

Provided technical guidance in designing and architecting multiple enterprise SharePoint systems. Worked with multiple Office 365 environments and assisted with migrations from on-premise Exchange, Lync, Active Directory, and SharePoint environments to the cloud. Performed Active Directory Migrations using Quest Tools within Healthcare Systems. Performed Health Checks of SQL 2008 R2 and SharePoint Systems to ensure best-practice procedures were being followed. Architected an Enterprise SharePoint 2013 System for global environment. Provided recommendations and solutions for SharePoint monitoring utilizing Idera SharePoint Diagnostic Manager. Used PowerShell to manage installs and automate routine tasks

Notable Accomplishments

- Migrated 3,000,000+ Documents with AvePoint Migration Suite for Environment Re-Architect
- Performed Multiple Public Training & Speaking engagements in Multiple States Regarding SharePoint & SQL
- Implemented Enterprise 10-Server SharePoint 2013 Solution including Records Management and Social Integration
- Performed SQL Cluster Migration of 8-Node cluster
- Architected Public-Facing SharePoint 2010 Environment for large government entity with 200,000 hits per day

SharePoint Systems Administrator

TMX Finance ■ Alpharetta, GA

March 2012 – July 2012

Challenged with re-architecting the existing SharePoint 2010 environment to comply to industry standards. This includes combining the SharePoint BI environment with standard SharePoint 2010 to reduce the full SharePoint foot-print. Re-architected the TFS SharePoint Tier to meet industry standards and increase performance and capacity. Architected Project Server 2010 implementation including the SQL 2008 R2 environment. Applied current SharePoint Updates including up to February 2012 CU and included Service Pack 1. Administered VMWare vCloud environment for the SharePoint environments. Performed SQL maintenance and performance tuning to SharePoint BI environment which includes implementing new SQL Maintenance Plans to increase performance. Implemented Idera SharePoint Diagnostic Tool, Idera SharePoint Backup, and Metalogix Migration Manager for SharePoint 2010.

Notable Accomplishments

- Built new Project Server 2010 Environment.
- Stood up SQL 2008 R2 Cluster to support Project Server and SharePoint environment.
- Replicated production environment into VMWare vCloud.
- Migrated 30 EPM Live Projects to Project Server 2010.
- Created SharePoint Knowledge Base & Governance Site complete with content.

SharePoint Systems Administrator

Cooper Industries ■ Peachtree City, GA

August 2010 – March 2012

Challenged with the daily Tier II support of SharePoint 2007 and SharePoint 2010 for 15,000 users through the Remedy Ticketing System. Work with the Data Center Operations Windows Team to manage 400+ Windows Servers with operating systems ranging from Windows NT to Windows Server 2008 R2. Perform secondary support of Quantum Treasury system and Day wCMS system. Managed Server Support for Microsoft Dynamic CRM 2011 including integration with SharePoint 2010. Performed updates for owned systems with Windows Update Services. Manage SQL 2008 R2 Cluster including maintenance plans, SharePoint Database Maintenance, and Backup and Recovery through Quest LiteSpeed. Monitor SharePoint with Idera SharePoint Diagnostic Manager and Axceler ControlPoint. Backup support for Active Directory, MS Config Manager, and MS DNS. Used PowerShell for routine administration.

Notable Accomplishments

- Designed & Deployed SharePoint 2010/Project Server 2010 6-Server Farm
- Migrated 1600 Sites from SharePoint 2007 to SharePoint 2010
- Deployed Microsoft Dynamics CRM 2011 and integrated with SharePoint 2010
- Developed Multi-Site Disaster Recovery Procedure including SQL 2008R2 Cluster
- Created 800 page Knowledge Base for SharePoint/CRM/Project Server

IT Administrator**September 2009 – August 2010**

Technical Services Audio Visual ■ Athens, GA

Challenged with revamping the IT Department to meet industry standards. Using SharePoint 2007, implemented SharePoint ticketing system for Service Department and IT Department. Procured warehouse management system. Migrated to new industry standard servers. Created custom backup solution using Backup PC to backup all user PCs to local NAS and off-site to colocation. Created IT Policies and procedures. Performed full PC technology refresh. Managed SharePoint 2007, EPM 2007, WSUS, Active Directory/DNS, Asterisk Phone System, and Cisco ASA. Automated routine tasks with PowerShell. Department budget management and budget forecasting. Managed co-op students with local colleges.

Notable Accomplishments

- Managed multiple interns on the Help Desk
- Migrated SBS2003 to Full Active Directory Domain
- Migrated Exchange to Google Apps
- Migrated from SharePoint Services 3.0 to SharePoint Server 2007 Enterprise.

Owner**April 2004 – December 2013**

Solutions For Life Consulting, LLC ■ Athens, GA

Self-started small business focused towards helping small businesses get connected with current technology. Designed VOIP system. Designed multiple websites utilizing Flash and various other popular programming languages such as Flash, HTML, DHTML, ASP, PHP, and ASP.NET. Implemented shopping cart solution for several clients using Cubecart, Paypal, and custom PHP solutions. Designed a network for a growing church ministry. Assisted in the set up of two radio stations using Media Cast and Windows Media Server, Manage local Cisco Pix for Network Security, Provide network consulting. Working with theater arts 130Channel light system at Fellowship Bible Church. Managing sound for Central Baptist Church on 80Channel board.

Notable Accomplishments

- Designed a SharePoint sites to be used internally *and* externally by client.
- Developed a PCI compliant site for credit card donation acceptance ability.
- Multiple Exchange Migrations
- Implementation of McAfee E-Policy and Gateway Server
- Implementation of WSUS 2.0 & 3.0
- Implemented SharePoint & Ilient Help Desk solutions for clients.
- Remote firewall management with Cisco ASA, Sonic Wall, and Untangle VPN.

Interim IT Director**June 2007 – November 2007**

Citadel Outsource Group ■ Hendersonville, TN

Challenged with redesigning the network infrastructure for a 4 year business. Developed IT policies and procedures as well as network drawings and disaster recovery documentation. Created job descriptions and managed Help Desk staff. Re-designed the server room and implemented a backup procedure. Developed and implemented Ilient Help Desk Intranet for tracking IT issues. Implemented a e-mail and internet management system that supported HIPAA compliance and allowed for content and spam filtering. Redesigned SonicFirewall setup to meet industry best-practice. Project manager for the new Database structure. Implemented WSUS for PC updates as well as local Share Point site for employee collaboration, and increased space utilization. Developed active forms using Share Point that allowed for adding and removing users from AD by limited administrators. Used Mangle Logs application to poll security and directory settings from AD. Managed printers with Active Directory, Manage IIS for ASP Application, Manage SQL Reporting 2005. Active Directory LDAP integration for Ilient Helpdesk solution and non-pc equipment.

Notable Accomplishments

- Managed Help Desk resource and outsource IT resource staffing.
- Implemented WSUS.
- Implemented McAfee E-Policy
- Reduced IT Spending

IT Support Specialist**July 2005 – April 2007**

Huber Engineered Woods, LLC ■ Spring City, TN

Managed backups with Vertias Backup Exec. Implemented a Pelco DVR and storage solution to meet company needs. Migrated SQL 2000 server. Aided in the successful asset management solution. Worked with Wonderware and Active Factory to ensure the manufacturing environment remained stable. Supported users on Tabware, Lotus Notes, Oracle, CITRIX, Access, SQL, SQL Reports, DNS, AD, and WinPak. Managed WSUS and AVAYA PBX. Supported and aided in the migration of Lotus Notes users upon acquisition of new company. Supported various PDA technologies including the ability to synch with GroupWise and Exchange. Prior to migration assisted in the security trust and directory trust between Novell and Active Directory Domain. Managed Cisco ASA between three LANs to keep traffic segregated on different production networks, Created a log server to monitor critical AD security events, managed printers and drives with AD VB Script, Used VB ASP Script to allow limited Administrators to Add/Remove AD Objects without jeopardizing AD structure. Managed Local Share Point site. Worked with Wonderware IIS Site. Open LDAP Configuration for non-PC equipment, Cisco WLAN, and Wonderware. Directory permission configuration between Novell/Groupwise and Active Directory.

Notable Accomplishments

- Successfully coordinated and implemented a PBX switchover project.
- Successfully migrated Novell GroupWise mailboxes to Exchange 2003.
- Migrated all PCs from old domain to new company domain.
- Migrated all PCs from 2000 to Windows XP.
- Applied Manufacturing Excellence knowledge to re-design server room.
- Initiated and completed server room re-design project.
- Assisted in the development of Process to Business relationship.

EDUCATION

Formal

Colorado Technical University Online, Colorado

Additional Coursework/Training

Articulation Certification in Turf Management * 1 Semester * Walla Walla Comm. College, Walla Walla, WA

Net +/A + Certification Program * 3 Month * Athens Computer Training, Athens, GA

Microsoft Certified Systems Administrator Program * 11 Month * Career Educational Institute, Norcross, GA

NFPA 2006 Course/Certification * State of Tennessee * Spring City, TN

AVAYA Administrator Training * AVAYA, Newark, NJ

SharePoint 2003 Administration * Athena Training Center, Nashville, TN

MCITP SharePoint 2010 – 2013**Microsoft Certified Trainer 2013**

REFERENCES

Excellent References Available on Request